

## Who is My Choice?

### Our Mission

We are committed to the improved health of our members and the betterment of our communities. As trusted stewards of public funds, we care for the whole person and well-being of all by offering services that promote independence, value diversity, and inspire self-advocacy.



## Contact Us

### We're here to help you!

Call us or visit our website today for more information about the Family Care program.

 **Visit**  
[mychoicewi.org/family-care/](https://mychoicewi.org/family-care/)

 **Call Toll-Free**  
800-963-0035  
TTY: 711

### To locate our local office and your local ADRC please visit:

[mychoicewi.org/family-care/program-locations/](https://mychoicewi.org/family-care/program-locations/)

Interpreter and translation services are available free of charge. This document may be available in other forms upon request. If you have special needs, please call 800-963-0035 for help. Family Care is a public program that provides long-term care services through the Wisconsin Department of Health Services.

My Choice Wisconsin has a contract with Wisconsin Medicaid to offer Family Care and is a state-certified care management organization Equal Opportunity Employer.

**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-963-0035 (TTY: 711).

**LUS CEEV:** Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 800-963-0035 (TTY: 711).

DHS Approved 11/22/2021



# Family Care



Family Care gives members the extra help they need to be healthy and safe.

Caring starts here.

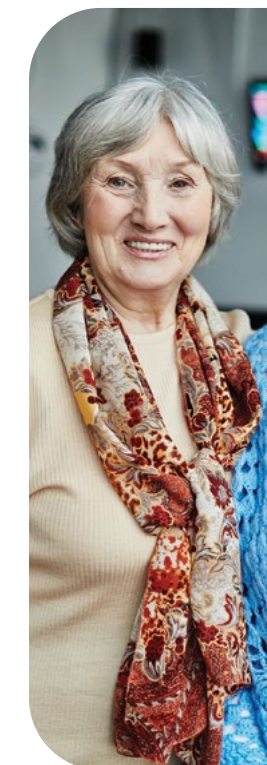
## What is Family Care?

Family Care is a publicly funded program that helps frail seniors and adults with disabilities manage their long-term care needs. Members enrolled in the Family Care program work with a local Care Team consisting of a Care Manager and a Registered Nurse, plus anyone else the member wants involved, to create a personalized plan that will help them live their fullest life as independently as possible. My Choice Wisconsin supports the Family Care program in 39 counties in Wisconsin.

## What do we do?

My Choice Wisconsin operates in over 50 Wisconsin counties and offers Family Care, Family Care Partnership, Medicare Dual Advantage, Medicaid SSI, and BadgerCare Plus. With offices in 14 cities throughout Wisconsin, we strive to be a valued partner within all the communities we serve.

A homegrown non-profit, My Choice Wisconsin works collaboratively with local agencies and health care providers to ensure our members have ample choices and high-quality support and services from a diverse network.



## Who's on my care team?

Our Care Managers and Nurse Care Managers will help you manage your medical needs, as well as community and social services.



You, the member



Your Care Manager



Nurse Care Manager



Your Caregivers



Your Doctors



Our Experts

# Family Care Plan Benefits

## Benefits you may receive:



**Care Coordination**  
your care team will work with you to get the services you need when you need them



**Job Skills Training**  
training for the workplace and vocational support



**Therapy Services**  
counseling, physical therapy, speech & language therapy



**Home Modifications**  
railings, ramps, adaptive fixtures



**Self-Directed Services**  
be your own boss!  
Choose how and who provides your services



**Transportation**  
specialized transportation to your appointments, day activities, job



**Medical Equipment and Supplies**  
walkers, wheelchairs, blood sugar monitors, oxygen equipment



**In-Home Supports**  
daily living skills training, home-delivered meals, housekeeping



**Home Health**  
personal cares, medication management, skilled nursing

Services are determined based on the individual's level of needs ("functional eligibility") as determined by the Long-Term Care Functional Screen. Services must be necessary to support your long-term care outcomes and ensure your health and safety.

## Am I Eligible to Join?

### Who Can Join My Choice Wisconsin Family Care

- 18 years of age or older with intellectual, physical, or developmental disabilities OR 65 years of age or older
- You qualify for or receive state Medicaid assistance determined by income and assets
- You meet certain eligibility requirements determined by the long-term care functional screen
- You live within the counties Family Care is offered. My Choice Wisconsin supports the Family Care program in **39 counties**.

